

## Supplemental Appendices

### Search Strategy for Ovid MEDLINE

1. lung diseases, obstructive/ or exp bronchitis/ or exp pulmonary disease, chronic obstructive/
2. (COPD or COAD or COBD).mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms]
3. emphysema\*.mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms]
4. (chronic\* adj3 bronchiti\*).mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms]
5. (obstruct\* adj3 (pulmonary or lung\* or airway\* or airflow\* or bronch\* or respirat\*)).mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms]
6. 1 or 2 or 3 or 4 or 5
7. exp grounded theory/ or exp qualitative research/ or exp hermeneutics/ or exp social validity, research/
8. (medical sociology or sociology, medical or sociology of medicine).mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms]
9. (((("semi-structured" or semistructured or unstructured or informal or "in-depth" or indepth or "face-to-face" or structured or guide) adj2 (interview\* or discussion\* or questionnaire\*)) or (focus group\* or qualitative or ethnograph\* or fieldwork or "field work" or "key informant")).tw,kw. or interviews as topic/ or focus groups/ or narration/ or qualitative research/
10. phenomenol\*.mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms]
11. thematic analysis.mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms]
12. discourse analysis.mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept

word, unique identifier, synonyms]

13. narrative analysis.mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms]

14. 7 or 8 or 9 or 10 or 11 or 12 or 13

15. exp patient satisfaction/ or exp patient preference/

16. exp "Patient Acceptance of Health Care"/

17. (patient satisfaction or satisfaction or patient preference or consumer satisfaction or patient acceptance of health care or patient rating).mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms]

18. patient experience.mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms]

19. patient assess\*.mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms]

20. patient rat\* of care.mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms]

21. exp health services accessibility/ or exp health equity/ or exp right to health/ or exp universal health care/

22. (access to health care or accessibility or health services or accessibility or program or accessibility of health services or availability of health services or health services accessibility or health services availability or health services geographic accessibility or program accessibility).mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms]

23. (care quality or health care quality or healthcare quality or quality of care or quality of health care or quality of healthcare).mp. [mp=title, abstract, original title, name of substance word, subject heading word, floating sub-heading word, keyword heading word, organism supplementary concept word, protocol supplementary concept word, rare disease supplementary concept word, unique identifier, synonyms]

24. exp physician-patient relations/ or exp therapeutic alliance/

25. exp Trust/

26. exp respect/

27. exp prejudice/ or exp social discrimination/ or exp social stigma/ or exp stereotyping/

28. exp Attitude to Health/

29. exp help-seeking behavior/

30. 15 or 16 or 17 or 18 or 19 or 20 or 21 or 22 or 23 or 24 or 25 or 26 or 27 or 28 or 29

31. 6 and 14 and 30

1. copd.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
2. chronic obstructive pulmonary disease.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
3. Chronic Obstructive Pulmonary Disease/
4. exp Chronic Obstructive Pulmonary Disease/
5. chronic obstructive pulmonary disease/ or exp bronchial disorders/ or exp pulmonary emphysema/
6. exp bronchial disorders/
7. exp pulmonary emphysema/
8. (COPD or COAD or COBD).mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
9. emphysema\*.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
10. (chronic\* adj3 bronchiti\*).mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
11. (obstruct\* adj3 (pulmonary or lung\* or airway\* or airflow\* or bronch\* or respirat\*)).mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
12. 1 or 2 or 4 or 6 or 7 or 8 or 9 or 10 or 11
13. (((("semi-structured" or semistructured or unstructured or informal or "in-depth" or indepth or "face-to-face" or structured or guide or guides) adj3 (interview\* or discussion\* or questionnaire\*)) or (focus group\* or qualitative or ethnograph\* or fieldwork or "field work" or "key informant")).ti,ab,id. or exp qualitative research/ or exp interviews/ or exp group discussion/ or qualitative study.md.
14. qualitative research.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
15. Qualitative Methods/
16. exp qualitative methods/
17. exp focus group/
18. exp grounded theory/
19. exp interpretative phenomenological analysis/
20. exp narrative analysis/
21. exp semi-structured interview/
22. exp thematic analysis/
23. exp observation methods/
24. exp phenomenology/
25. exp qualitative measures/
26. exp interviews/
27. exp focus group interview/
28. unstructured interview.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
29. structured interview.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]

30. medical sociology.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
31. patient experience.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
32. patient satisfaction.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
33. patient preference.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
34. exp consumer satisfaction/
35. consumer satisfaction.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
36. patient acceptance of health care.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
37. patient rating.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
38. patient assess\*.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
39. patient rat\* of care.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
40. patient perception.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
41. patient opinion.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
42. patient percep\*.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
43. patient attitude\*.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
44. patient attitude.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
45. patient feeling\*.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
46. patient emotion\*.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
47. exp client attitudes/
48. exp Client Satisfaction/
49. patient outcome\*.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
50. physician patient relation.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
51. physician patient relation\*.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
52. therapeutic processes/
53. exp therapeutic processes/
54. Physician Patient Interaction.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]

55. Patient Provider Processes.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
56. therapeutic alliance.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
57. therapeutic alliance/
58. exp Therapeutic Alliance/
59. health service accessibility.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
60. health access.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
61. health care access/
62. exp Health Care Access/
63. accessibility of health services.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
64. "quality of care"/
65. care quality.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
66. health care quality.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
67. healthcare quality.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
68. quality of care.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
69. quality of health care.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
70. quality of healthcare.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
71. stigma.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
72. stigma\*.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
73. exp stigma/
74. exp self-stigma/
75. "trust (social behavior)"/
76. trust.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
77. trust\*.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
78. exp "Trust (Social Behavior)"/
79. respect.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]
80. Respect/
81. exp Respect/
82. help seeking behaviour.mp. [mp=title, abstract, heading word, table of contents, key

concepts, original title, tests & measures, mesh]

83. help seeking behavio\*.mp. [mp=title, abstract, heading word, table of contents, key concepts, original title, tests & measures, mesh]

84. Help Seeking Behavior/

85. exp help seeking behavior/

86. 13 or 14 or 16 or 17 or 18 or 19 or 20 or 21 or 22 or 23 or 24 or 25 or 26 or 27 or 28 or 29 or 30

87. 31 or 32 or 33 or 34 or 35 or 36 or 37 or 38 or 39 or 41 or 42 or 43 or 45 or 46 or 47 or 48 or 49 or 51 or 53 or 54 or 56 or 58 or 59 or 60 or 62 or 63 or 64 or 65 or 66 or 67 or 68 or 69 or 70 or 72 or 73 or 74 or 77 or 78 or 79 or 81 or 83 or 85

88. 12 and 86 and 87

89. 13 or 14 or 16 or 17 or 18 or 20 or 21 or 22 or 23 or 24 or 25 or 26 or 27 or 28 or 29 or 30

90. 31 or 32 or 33 or 34 or 35 or 36 or 37 or 38 or 39 or 40 or 41 or 42 or 45 or 46 or 48 or 51 or 56 or 58 or 59 or 60 or 62 or 63 or 64 or 65 or 66 or 67 or 68 or 69 or 70 or 72 or 73 or 74 or 77 or 78 or 79 or 81 or 83 or 85

91. 12 and 89 and 90

1. exp chronic obstructive lung disease/
2. exp chronic bronchitis/
3. exp cigarette smoke-induced emphysema/
4. exp emphysema/
5. exp lung emphysema/
6. exp obstructive airway disease/
7. emphysema\*.mp.
8. (chronic\* adj3 bronchiti\*).mp.
9. (obstruct\* adj3 (pulmonary or lung\* or airway\* or airflow\* or bronch\* or respirat\*)).mp.
10. exp qualitative research/
11. exp hermeneutics/
12. exp grounded theory/
13. ethnograph\*.mp.
14. exp interview/
15. exp telephone interview/
16. semi-structured.mp.
17. semistructured.mp.
18. unstructured.mp.
19. informal.mp.
20. exp semi structured interview/
21. exp unstructured interview/
22. exp structured interview/
23. informal.mp.
24. in-depth.mp.
25. indepth.mp.
26. face-to-face.mp.
27. structured.mp.
28. guide.mp.
29. interview\*.mp.
30. discussion\*.mp.
31. questionnaire\*.mp.
32. focus group\*.mp.
33. qualitative.mp.
34. fieldwork.mp.
35. field work.mp.
36. exp field work/
37. key informant.mp.
38. exp grounded theory/
39. medical sociology.mp.
40. phenomenol\*.mp.
41. interpretative phenomenology.mp.



42. thematic analysis.mp.
43. discourse analysis.mp.
44. narrative analysis.mp.
45. exp ethnography/
46. exp thematic analysis/
47. exp discourse analysis/
48. exp narrative/
49. observation methods.mp.
50. exp patient satisfaction/
51. exp patient preference/
52. patient acceptance of health care.mp.
53. (patient satisfaction or satisfaction or patient preference or consumer satisfaction or patient acceptance of health care or patient rating).mp.
54. patient experience.mp.
55. patient assess\*.mp.
56. patient rat\* of care.mp.
57. exp health care access/
58. exp health equity/
59. exp right to health/
60. (access to health care or accessibility or health services or accessibility or program or accessibility of health services or availability of health services or health services accessibility or health services availability or health services geographic accessibility or program accessibility).mp.
61. (care quality or health care quality or healthcare quality or quality of care or quality of health care or quality of healthcare).mp.
62. exp doctor patient relationship/
63. exp therapeutic alliance/
64. exp trust/
65. exp respect/
66. exp prejudice/
67. exp social discrimination/
68. exp social stigma/
69. exp stereotyping/
70. 1 or 2 or 3 or 4 or 5 or 6 or 7 or 8 or 9
71. 10 or 11 or 12 or 13 or 14 or 15 or 16 or 17 or 18 or 19 or 20 or 21 or 22 or 23 or 24 or 25 or 26 or 27 or 28 or 29 or 30 or 31 or 32 or 33 or 34 or 35 or 36 or 37 or 38 or 39 or 40 or 41 or 42 or 43 or 44 or 45 or 46 or 47 or 48 or 49
72. 50 or 51 or 52 or 53 or 54 or 55 or 56 or 57 or 58 or 59 or 60 or 61 or 62 or 63 or 64 or 65 or 66 or 67 or 68 or 69
73. 70 and 71 and 72

Search strategy for CINAHL

S80 S75 AND S76 AND S79

S32 OR S33 OR S34 OR S35 OR S36 OR S37 OR S38 OR S39 OR S41 OR S42 OR  
S79 S45 OR S46 OR S48 OR S50 OR S51 OR S52 OR S53 OR S54 OR S55 OR S56 OR  
S57 OR S58 OR S59 OR S60 OR S67 OR S68 OR S69 OR S70 OR S71 OR S72

S78 S75 AND S76 AND S77

S32 OR S33 OR S34 OR S35 OR S36 OR S37 OR S38 OR S39 OR S41 OR S42 OR  
S77 S45 OR S46 OR S48 OR S49 OR S50 OR S51 OR S52 OR S53 OR S54 OR S55 OR  
S56 OR S57 OR S58 OR S59 OR S60 OR S61 OR S62 OR S63 OR S64 OR S65 OR  
S67 OR S68 OR S69 OR S70 OR S71 OR S72

S76 S12 OR S13 OR S14 OR S15 OR S16 OR S17 OR S18 OR S20 OR S27 OR S29

S75 S1 OR S2 OR S3 OR S4 OR S6 OR S7 OR S8 OR S9

S74 S11 AND S31 AND S73

S32 OR S33 OR S34 OR S35 OR S36 OR S37 OR S38 OR S39 OR S41 OR S42 OR  
S73 S43 OR S46 OR S47 OR S48 OR S49 OR S50 OR S51 OR S52 OR S53 OR S54 OR  
S55 OR S56 OR S57 OR S58 OR S59 OR S61 OR S63 OR S64 OR S67 OR S68 OR  
S69 OR S70 OR S71 OR S72

S72 help seeking behaviour

S71 (MH "Help Seeking Behavior")

S70 respect

S69 (MH "Respect")

S68 trust

S67 (MH "Trust")

S66 (MH "Primary Health Care")

S65 quality of healthcare

S64 quality of health care

S63 quality of care

S62 healthcare quality

S61 health care quality

S60 care quality or health care quality or healthcare quality or quality of care or quality of  
health care or quality of healthcare

S59 access to healthcare\*

S58 healthcare access\*

S57 health access

S56 (MH "Health Services Accessibility+")

S55 therapeutic alliance

S54 (MH "Therapeutic Alliance")

S53 physician patient relation\*

S52 (MH "Professional-Patient Relations")

S51 (MH "Physician-Patient Relations")

S50 (MH "Patient Preference")

S49 (MH "Patient-Reported Outcomes+")

S48 (MH "Patient Satisfaction+")

S47 (MH "Patient Attitudes")

S46 patient emotion\*

S45 patient feeling\*

S44 patient attitude

S43 patient attitude\*

S42 patient percep\*

S41 patient opinion

S40 patient perception

S39 patient rat\* of care  
 S38 patient assess\*  
 S37 patient rating  
 S36 patient acceptance of health care  
 S35 consumer satisfaction  
 S34 patient preference  
 S33 patient satisfaction  
 S32 patient experience  
 S31 S12 OR S13 OR S14 OR S15 OR S16 OR S17 OR S18 OR S19 OR S20 OR S21 OR  
 S22 OR S27 OR S28 OR S29 OR S30  
 S30(MH "Philosophy, Medical")  
 S29 medical sociology  
 S28(MH "Research, Medical")  
 S27(MH "Interviews+")  
 S26(MH "Structured Interview")  
 S25(MH "Unstructured Interview")  
 S24(MH "Semi-Structured Interview")  
 S23(MM "Semi-Structured Interview")  
 S22(MH "Quasi-Experimental Studies")  
 S21(MH "Descriptive Research")  
 S20(MH "Phenomenological Research")  
 S19(MH "Behavioral Research")  
 S18(MH "Qualitative Studies+")  
 S17 interview  
 S16 qualitative interview  
 S15 qualitative methods  
 S14 qualitative study  
 S13 qualitative research  
 (MH "action research") or (MH "Audiorecording") or (MH "cluster sample+") or (MH  
 "constant comparative method") or (MH "content analysis") or (MH "discourse  
 analysis") or (MH "ethnographic research") or (MH "ethnological research") or (MH  
 S12 "ethnography") or (MH "ethnonursing research") or (MH "field studies") or (MH "focus  
 groups") or (MH "grounded theory") or (MH "Historical Records") or (MH  
 "Interviews+") or (MH "Narratives") or (MH "naturalistic inquiry") or (MH  
 "observational methods+") or (M [...](#))  
 S11 S1 OR S2 OR S3 OR S4 OR S6 OR S7 OR S9 OR S10  
 S10(MH "Ventilator Patients")  
 S9 (MH "Airway Obstruction+")  
 S8 (MH "Pulmonary Disease, Chronic Obstructive") OR (MM "Bronchitis, Chronic")  
 S7 (MH "Lung Diseases, Obstructive+")  
 S6 (MH "Pulmonary Disease, Chronic Obstructive+")  
 S5 S1 OR S2 OR S3 OR S4  
 S4 chronic obstructive lung disease  
 S3 chronic obstructive airway disease  
 S2 copd  
 S1 chronic obstructive pulmonary disease

Search strategy for Sociological Abstracts

((MAINSUBJECT.EXACT.EXPLODE("Grounded Theory") AND PEER(yes)) OR  
(MAINSUBJECT.EXACT.EXPLODE("Hermeneutics") AND PEER(yes)) OR ((medical  
sociology) AND PEER(yes)) OR (MAINSUBJECT.EXACT.EXPLODE("Medical

Sociology") AND PEER(yes)) OR (semistructured AND PEER(yes)) OR (semi-structured AND PEER(yes)) OR (unstructured AND PEER(yes)) OR (informal AND PEER(yes)) OR (indepth AND PEER(yes)) OR (in-depth AND PEER(yes)) OR (face-to-face AND PEER(yes)) OR (structured AND PEER(yes)) OR (guide AND PEER(yes)) OR (interview AND PEER(yes)) OR (discussion AND PEER(yes)) OR (questionnaire AND PEER(yes)) OR ((focus group) AND PEER(yes)) OR (qualitative AND PEER(yes)) OR (ethnograph\* AND PEER(yes)) OR (fieldwork AND PEER(yes)) OR (field-work AND PEER(yes)) OR (key-informant AND PEER(yes)) OR (MAINSUBJECT.EXACT.EXPLODE("Interviews") AND PEER(yes)) OR (narration AND PEER(yes)) OR (MAINSUBJECT.EXACT.EXPLODE("Qualitative Methods") AND PEER(yes)) OR (MAINSUBJECT.EXACT.EXPLODE("Ethnography") AND PEER(yes)) OR (phenomenol\* AND PEER(yes)) OR (MAINSUBJECT.EXACT.EXPLODE("Phenomenology") AND PEER(yes)) OR ((thematic analysis) AND PEER(yes)) OR (MAINSUBJECT.EXACT.EXPLODE("Discourse Analysis") AND PEER(yes)) OR (MAINSUBJECT.EXACT.EXPLODE("Narratives") AND PEER(yes)))

AND

((chronic obstructive pulmonary disease) AND PEER(yes)) OR ((COPD OR COAD OR COBD) AND PEER(yes)) OR ((obstructive lung disease) AND PEER(yes)) OR (bronchitis AND PEER(yes)) OR ((chronic bronchitis) AND PEER(yes)) OR (emphysema\* AND PEER(yes)))

AND

((MAINSUBJECT.EXACT.EXPLODE("Client Satisfaction") AND PEER(yes)) OR ((patient preference) AND PEER(yes)) OR ((patient satisfaction OR satisfaction OR patient preference OR consumer satisfaction OR patient acceptance of health care OR patient rating) AND PEER(yes)) OR ((patient experience) AND PEER(yes)) OR ((patient assess\*) AND PEER(yes)) OR ((patient rat\* of care) AND PEER(yes)) OR ((access to health care OR accessibility OR health services OR accessibility OR program OR accessibility of health services OR availability of health services OR health services accessibility OR health services availability OR health services geographic accessibility OR program accessibility) AND PEER(yes)) OR ((care quality OR health care quality OR healthcare quality OR quality of care OR quality of health care OR quality of healthcare) AND PEER(yes)) OR MAINSUBJECT.EXACT("Practitioner Patient Relationship") OR ((therapeutic alliance) AND PEER(yes)) OR (MAINSUBJECT.EXACT.EXPLODE("Help Seeking Behavior") AND PEER(yes)) OR ((help seeking behavio\*) AND PEER(yes)) OR (MAINSUBJECT.EXACT.EXPLODE("Trust") AND PEER(yes)) OR (MAINSUBJECT.EXACT.EXPLODE("Respect") AND PEER(yes)) OR (MAINSUBJECT.EXACT.EXPLODE("Prejudice") AND PEER(yes)) OR ((social discrimination) AND PEER(yes)) OR (MAINSUBJECT.EXACT.EXPLODE("Stigma") AND PEER(yes)) OR (MAINSUBJECT.EXACT.EXPLODE("Stereotypes") AND PEER(yes)))